

eGovernment: The Search for Value

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The past five years have been challenging in the Private Sector: the rise and fall of the dot.coms, questions of stability and trust in big business (ENRON), the shifting of fortunes, some winners, many losers. All of this has caused a significant increase in FUD (fear, uncertainty and doubt) for the future of eBusiness.

This has not deterred the interest by Governments to move towards a greater reliance on eTechnologies to deliver services, cut costs and stimulate change. The question we ask is: is it working? Does eGovernment in fact deliver on the promise any better or worse than the private sector? Perhaps, perhaps not. It is indeed rare that Government takes a lead over private sector initiatives but this could be the one area where there is universal leadership.

This panel discussion will assemble a group of key players from around the world who will discuss and debate the real impact of putting "e" into Government. The focus of this session will be to determine insights and responses that may be applicable to the following:

- What is the value equation for eGovernment?
- What is right with eGovernment?
- How do you get it? Regional differences and geographic factors.
- Public/Private partnerships – are they a critical success factor?
- What simply **MUST** happen in order to sustain a positive change?